

Currys  PCWorld  
**BUSINESS**

ELA Landlord Benefits

# Landlord Benefits



Dedicated Business Advisers available over the phone or in store.



Exclusive member discounts.



Over 60,000 products



## Team Knowhow

Help with all life's kit

- Free UK Wide 7 day a week delivery network, powered by our Team Knowhow Service, on all large deliveries.
- Free Premium trackable delivery on smaller items, powered by DPD.
- Electrical Safe and Gas Safe engineers available for installation services.
- 97% right first time rating.

**Expert advice to help your business**

**Save £100**

FORECAST Q2

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**£349.98**

£449.98 inc VAT

Ecco, certurio est, veripelle. Viro non decorum est stolam generis praeterea.

**BUSINESS**

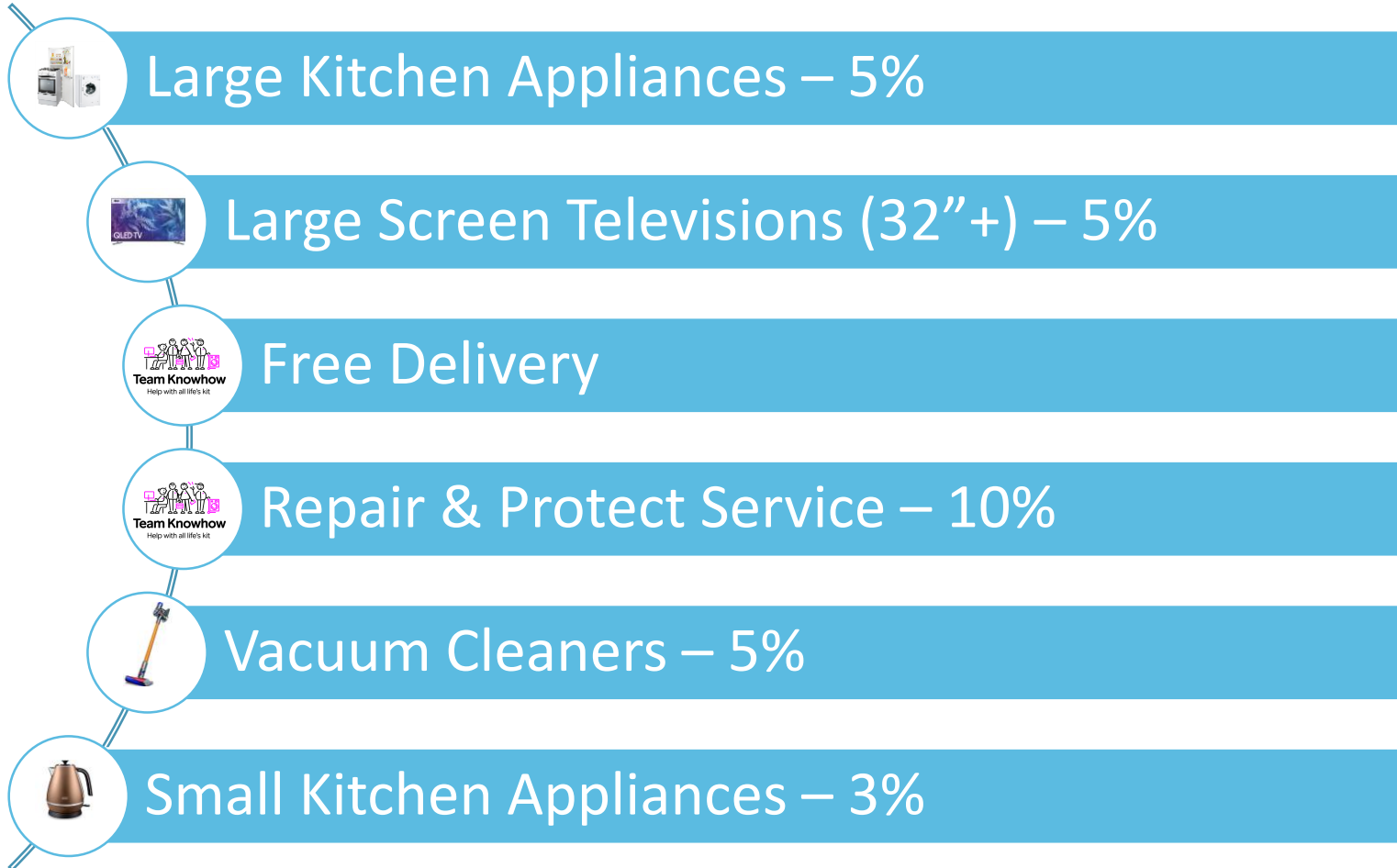
# Business Leasing

Manage your business cashflow with flexible lease options. Plus, 10% cashback on leases up to £2,500 ex VAT.<sup>1</sup>

**smartplan**  
BUSINESS LEASING

# Landlord Benefits

Exclusive discounts available for your members across almost the entire Currys PC World range. See the headline discounts listed below.




## Support

- For any advice, orders or quotes required, members can call a dedicated team of advisors from Monday-Friday 9-5pm.
- Orders can be raised any time at [www.pcwb.com](http://www.pcwb.com) accessed with a unique login for each member.
- Customers are supported throughout the transaction, delivery and during the warranty period, providing one single point of contact.

# Carphone Warehouse Business

## Our Customer Service Commitment

- **Welcome call:** Within the first 7 days of your contract we'll give you a call to check you're up and running and then a health check call 6 weeks later.
- **Response times:** We'll aim to respond to customer service emails within 2 working hours and calls within 30 seconds.
- **Our service standards:** We'll ask for your feedback at the 2nd and 18th month point of your contract to find out where we can improve.
- **Keeping you up to date:** We'll send you quarterly newsletters with all the latest mobile devices and technology updates, as well as any relevant network updates.
- **Easy upgrade process:** We'll send you email reminders in advance of your contract ending so you'll have plenty of time to evaluate your requirements and find the best renewal deal.



**SAVE WITH US**

89% OF BUSINESSES WE REVIEW COULD SAVE AN AVERAGE OF 27% ON THEIR BUSINESS MOBILE CONTRACT\*

WE COMPARE, YOU SAVE 8 Q iD

